

Uniden®

XDECT SSE25 Series

For more exciting new products please visit our website:

Australia: www.uniden.com.au

New Zealand: www.uniden.co.nz

OWNER'S MANUAL

Important Notice:

- ◆ Under power failure conditions this appliance may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

General Notices for New Zealand Model:

- ◆ The grant of a NZ Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.
- ◆ The maximum volume setting of this telephone exceeds the Telecom specified volume requirement. Telecom takes no responsibility for the high volume available on this telephone, customer's who believe this telephone is too loud should contact the manufacturer at the website indicated on owner's manual warranty page.
- ◆ For telephone networks other than Telecom there may be a charge incurred for local calls if the Insert 0 feature is on. Turn Insert 0 off.
- ◆ This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

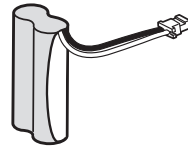
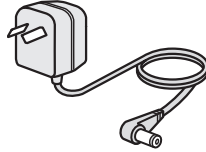
SSE25 Series Owner's Manual

What's in the box?



SSE25 base with answering system and cordless handset

Base AC adapter (AAD-065S(M))

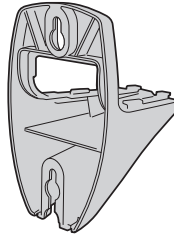


Rechargeable battery pack (BT-694n)

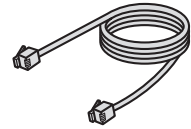
Belt clip



Wall mount bracket



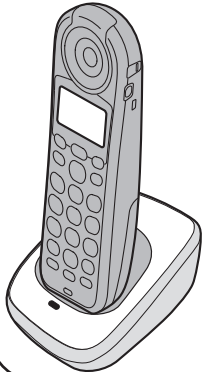
Telephone cord



Battery cover



SS E05 accessory handset and charger

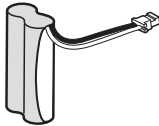


You might also find:

Charger AC adapter (AAD-600S(M))



Belt clip



Rechargeable battery pack (BT-694n)

| If you purchased model number: | You should have: |
|--------------------------------|------------------|
| SSE25 | None |
| SSE25+1 | 1 of each |
| SSE25+2 | 2 of each |
| SSE25+3 | 3 of each |
| SSE25+4 | 4 of each |
| SSE25+5 | 5 of each |

Battery cover



If any items are missing or damaged, contact your place of purchase. Never use damaged products!

Need Help? Get answers at our website: www.uniden.com.au for Australian model or www.uniden.co.nz for New Zealand model.

What's in the manual?

| | | | |
|---|-----------|---|-----------|
| Installing Your Phone | 1 | Using the Intercom..... | 15 |
| Charge the Battery | 1 | Using Special Features | 16 |
| Connect the Telephone Cord..... | 2 | Using Do Not Disturb | 16 |
| Getting to Know Your Phone | 3 | Adjusting the Base Visual Ringer | 16 |
| Base Keys and How They Work | 3 | Using the Audio Boost..... | 16 |
| Parts of the Handset..... | 4 | Using Text-To-Speech | 16 |
| Using the Belt Clip..... | 6 | Using Voice Message Notification..... | 17 |
| Using the Menus | 7 | Using the Answering System | 18 |
| The <i>Handset Setup</i> Menu | 7 | Setting Up Your Answering System ... | 18 |
| The <i>Ans. Setup</i> Menu | 8 | Getting Your Messages..... | 19 |
| <i>Day & Time</i> Setting | 8 | Screening Your Calls..... | 20 |
| The <i>Global Setup</i> Menu | 8 | Using the System While You're Away | |
| Entering Text on Your Phone | 8 | from Home | 21 |
| Using Your Phone | 9 | Solving Problems | 22 |
| Changing the Volume | 10 | Weak or Hard To Hear Audio | 23 |
| Using the Redial List..... | 10 | Noise or Static On The Line..... | 24 |
| Using Caller ID and Call Waiting..... | 11 | Resetting and Registering Handsets ... | 25 |
| Using the Phonebook..... | 12 | Handling Liquid Damage | 26 |
| Chain Dialing | 13 | Important Information | 27 |
| Finding a Lost Handset | 13 | Terms Used In This Manual | 27 |
| Using an Optional Headset..... | 13 | Specifications | 27 |
| Using Multi-Handset Features | 14 | Battery Information | 28 |
| Expanding Your Phone | 14 | Using the Wall Mount Bracket | 29 |
| Using Conference Calling | 14 | Removing the Wall Mount Bracket..... | 30 |
| Using Privacy Mode..... | 14 | One-year Limited Warranty | 31 |
| Using Call Transfer | 15 | | |

Important Safety Precautions!

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

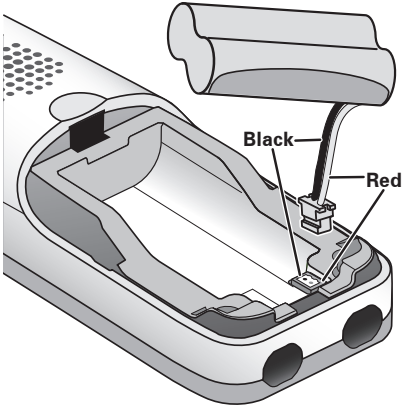
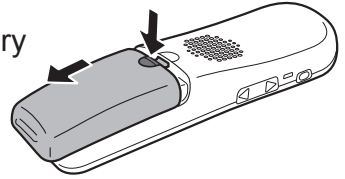
- ◆ **This unit is NOT waterproof.** Do not expose it to rain or moisture.
- ◆ Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- ◆ Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- ◆ Do not use the telephone to report a gas leak in the vicinity of the leak.
- ◆ Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- ◆ Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

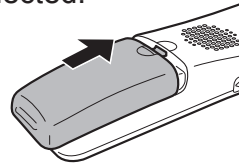
Installing Your Phone

Charge the Battery

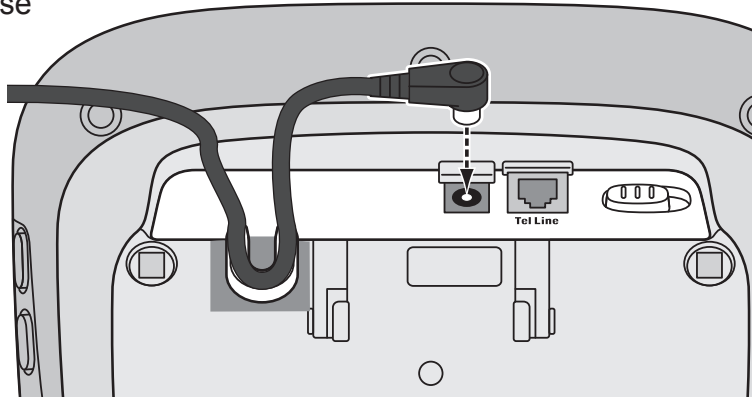
- 1) Unpack all handsets, battery packs, and battery covers. If any battery cover is already on the handset, press in on the notch and slide the cover down and off.



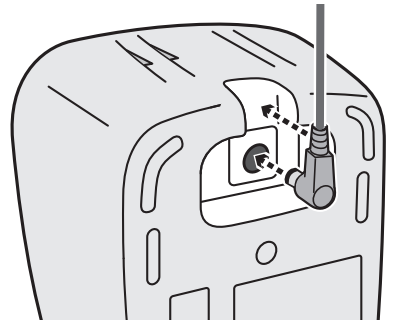
- 2) Line up the battery pack connector with the jack inside the handset. (The battery connector will only fit one way.)
- 3) Push the battery pack connector in until it clicks into place. Tug gently on the wires to make sure the battery pack is securely connected.
- 4) Place the cover over the battery compartment and slide it up into place.



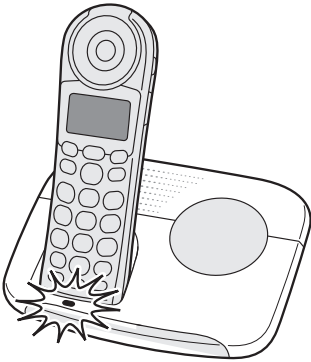
- 5) Connect the base AC adapter to the **DC IN 9V** jack on the back of the base. Route the cord through the molded wiring channel as shown.



- 6) If you have accessory handsets, connect a charger AC adapter to each charger's **DC IN 9V** jack and set the plug into the notch as shown. (These adapters might already be connected.)
- 7) Plug the other end of each adapter into a standard 240V AC power outlet.



- 8) Place a handset in the base and any accessory handset(s) in the charger(s) with the display(s) facing forward. The **CHARGE** light on the base and each charger should all turn on.

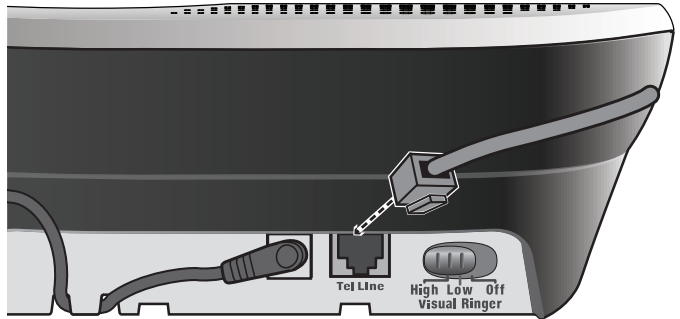


| If... | Try... |
|--|---|
| the CHARGE light does not turn on | <ul style="list-style-type: none"> - reseating the handset. - checking the AC adapter connection. - seeing if the outlet is controlled by a wall switch. |

Charge all handsets completely (about 15 hours) before using them.

Connect the Telephone Cord

Use the telephone cord to connect the **TEL LINE** jack to a standard telephone wall jack.



Test the connection

- 1) Pick up the handset from the cradle and press **TALK**. You should hear a dial tone, and the display should say *Talk*.

| If... | Try... |
|--|--|
| you don't hear a dial tone or the display says <i>Check Tel Line</i> | checking the connection between the base and the phone jack. |

- 2) Make a quick test call. (Press **TALK** again to hang up.)

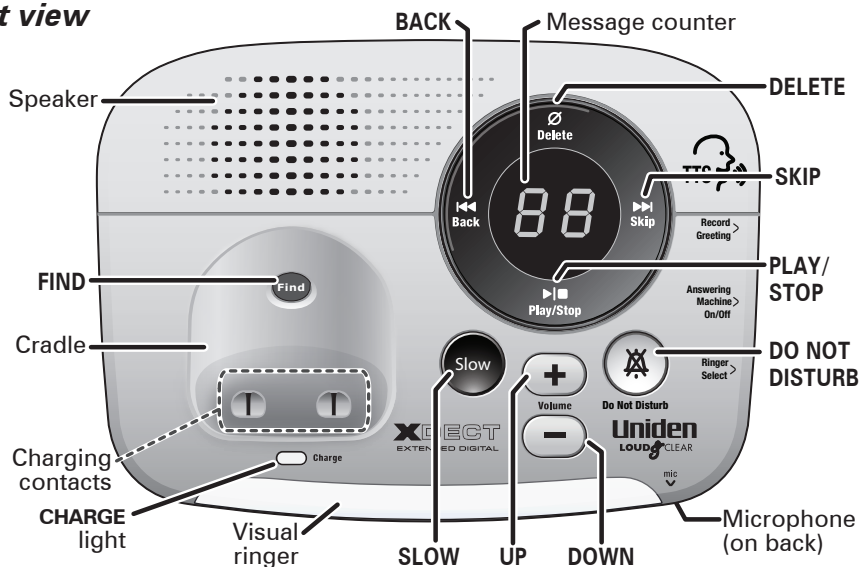
| If... | Try... |
|----------------------------------|--|
| there's a lot of noise or static | see page 24 for tips on avoiding interference. |

- 3) Test any accessory handsets the same way. If you can't get a dial tone or the handset display says *Unavailable*, try moving the handset closer to the base or resetting it (see page 25).

Getting to Know Your Phone

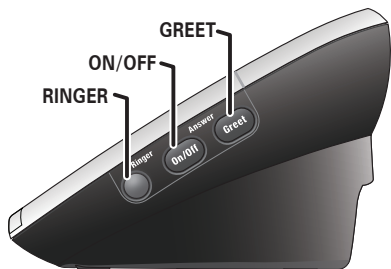
Base Keys and How They Work

Front view

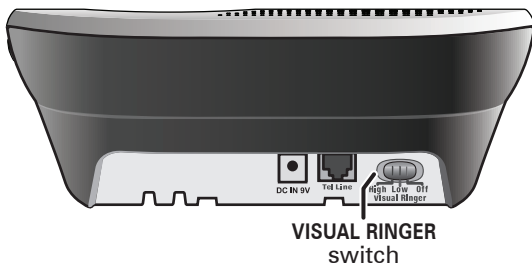


| Key name (and icon) | What it does |
|---------------------|--|
| BACK (◀◀) | - In the first 2 seconds of a message: go to the previous message. - Anytime after that: go back to the beginning of this message. |
| DELETE | - While a message is playing: delete this message. - In standby: delete all messages. |
| SKIP (▶▶) | - While a message is playing: skip to the next message. |
| PLAY/STOP | - In standby: start playing new messages. - While a message is playing: stop playing messages. - While the phone is ringing: mute the ringer for this call only. |
| DO NOT DISTURB (X) | - In standby: turn the Do Not Disturb feature on or off (see page 16). |
| DOWN (—) | - In standby or while the phone is ringing: decrease the ringer volume. - While a message is playing: decrease the speaker volume. |
| UP (+) | - In standby or while the phone is ringing: increase the ringer volume. - While a message is playing: increase the speaker volume. |
| SLOW | - Reduce the speed of the answering system playback by 30%. |
| FIND | - In standby: page all handsets so you can find a lost one. |

Side View



Back View





| Key name | What it does |
|-----------------------------|--|
| RINGER | - In standby: cycle through the 4 different ringer tones. |
| ON/OFF | - In standby: turn the answering system on or off. |
| GREET | - In standby: record a new greeting or switch greetings. |
| VISUAL RINGER switch | - In standby: adjust the brightness of the base visual ringer (see page 16). |

Parts of the Handset

If the key name is spelled out on the key itself, it's not labeled in the drawing below.

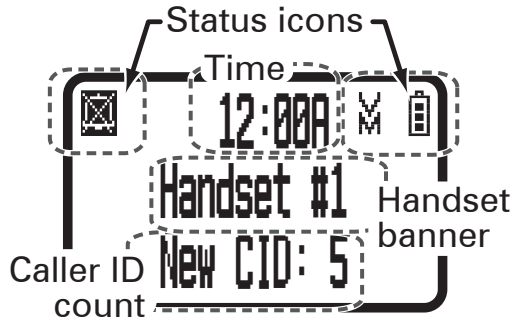










Handset keys and how they work

| Key name (and icon) | What it does |
|--|---|
| PHONEBOOK/ LEFT  | <ul style="list-style-type: none"> - In standby or during a call: open the phonebook. - In the menu: go back to the previous screen. - During text entry: move the cursor to the left. |
| SPEAKER  | <ul style="list-style-type: none"> - Switch a normal call to the speakerphone (and back). |
| SELECT/ MENU | <ul style="list-style-type: none"> - In standby: open the menu. - In the menu or any list: select the highlighted item. |
| CALLER ID/ RIGHT (CID) | <ul style="list-style-type: none"> - In standby or during a call: open the Caller ID list. - During text entry: move the cursor to the right. |
| TALK | <ul style="list-style-type: none"> - In standby: start a telephone call (get a dial tone). - During a call: hang up. |
| FLASH/EXIT | <ul style="list-style-type: none"> - During a call: switch to a waiting call. - While the phone is ringing: mute the ringer for this call only. - In the menu or any list: exit the menu and go back to the previous operation. |
| */KEYPAD LOCK | <ul style="list-style-type: none"> - In standby: press and hold to lock or unlock the keypad. |
| CLEAR/ INTERCOM | <ul style="list-style-type: none"> - In standby: page another handset using the intercom. - During a call: put the call on hold and start a call transfer. - While entering text: delete the last character, or press and hold to delete all the characters. |
| REDIAL/ PAUSE | <ul style="list-style-type: none"> - In standby: open the redial list. - During a phone number entry: insert a two-second pause. |
| MUTE/ MESSAGES | <ul style="list-style-type: none"> - In standby: access your answering system. - During a call: mute the microphone. - While the phone is ringing: mute the ringer for this call only. |
| BOOST | <ul style="list-style-type: none"> - During a call: boost the volume of the earpiece (see page 16). |
| UP (▲) | <ul style="list-style-type: none"> - In standby: increase the ringer volume. - During a call: increase the call volume. - In the menu or any list: move the cursor up one line. |
| DOWN (▼) | <ul style="list-style-type: none"> - In standby: decrease the ringer volume. - During a call: decrease the call volume. - In the menu or any list: move the cursor down one line. |
| TONE | <ul style="list-style-type: none"> - During a call: adjust the audio tone (see page 23). |

Reading the handset display

The table below shows the possible icons and what they mean. Since the icons appear based on what you're doing with the phone, you won't ever see all of these icons at the same time.



| Icon | What it means |
|---|--|
|  | The volume of the earpiece is boosted (see page 16). |
|  | The ringer is turned off: this handset will not ring when a call comes in. |
|  | You have a voice message waiting (see the section titled "Using Voice Message Notification" on page 17). |
|  | Privacy Mode is on: no other handset can use the line or join your call. |
|  | The speakerphone is on. |
|  | The microphone is muted, and the caller can't hear you. |
|  | T-coil mode is on (see "Do you use a T-coil hearing aid?" on page 24). |
|  | The battery is 1) fully charged, 2) half charged, 3) getting low, or 4) empty. |

Using the Belt Clip

To attach the belt clip

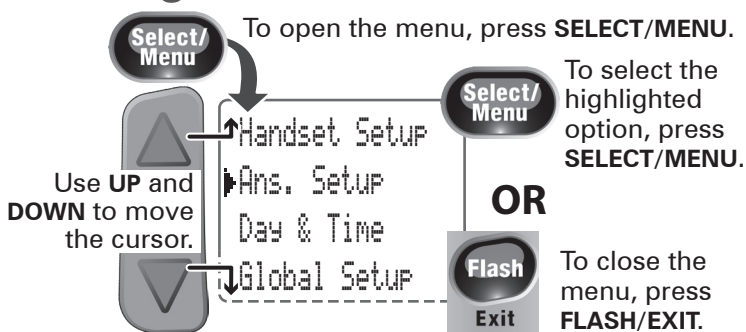
Line up the holes on each side of the handset. Insert the belt clip into the holes on each side of the handset. Press down until it clicks.

To remove the belt clip

Pull either side of the belt clip to release the tabs from the holes.

Using the Menus

The menus are designed to be as easy as possible. Some users don't even need the manual once they know how to perform these basic actions:



| | |
|--------------------------------|--|
| Open the menu | Press SELECT/MENU . |
| Move the cursor | The arrow cursor on the left side of the line shows which menu item is currently highlighted. Use UP to move the cursor up and DOWN to move it down. |
| Select an option | Move the cursor to highlight the option, then press SELECT/MENU . |
| Go back to the previous screen | Press PHONEBOOK/LEFT . |
| Close the menu | Press FLASH/EXIT . |

If you don't press any keys for thirty seconds, the phone times out and exits the menu. (When setting the day and time, the time-out period is extended to two minutes.)

The Handset Setup Menu

You have to change these settings separately for each handset.

| | |
|----------------------|---|
| <i>T-coil</i> | Turn on T-coil mode to reduce noise on certain hearing aids (see "Do you use a T-coil hearing aid?" on page 24). |
| <i>Ringer Tones</i> | Choose one of two melodies or five tones for the handset's main ring tone. As you highlight each ring tone, the phone plays a sample of the tone. When you hear the tone you want, press SELECT/MENU . |
| <i>Personal Ring</i> | Turn on the personal ring feature. If you have Caller ID, this feature lets you assign special ring tones to anyone in your phonebook, and your phone uses the special ring tone when that person calls. |
| <i>Autotalk</i> | Turn on Auto Talk so you can answer the phone just by picking up the handset from the cradle (without to pressing any buttons). |

| | |
|-----------------------|---|
| <i>Any Key Answer</i> | Turn on Any Key Answer so you can answer the phone by pressing any key on the twelve-key dial pad. |
| <i>Banner</i> | Change the name used on the handset's display. |
| <i>Key Touch Tone</i> | Have your keypad sound a tone when you press a key. |
| <i>LCD Contrast</i> | Change the contrast of the display to make it easier to read. Choose one of ten different levels of contrast. |
| <i>TTS On/Off</i> | Turn on the Text-To-Speech (TTS) feature (see page 16). |

The Ans. Setup Menu

This menu controls the options and settings for your answering system (see "Ans. Setup menu options" on page 19).

Day & Time Setting

You need to set the day and time so messages get the correct time stamp.

- 1) Use **UP** and **DOWN** to choose the day of the week; press **SELECT/MENU**.
- 2) Use the number keypad to enter the hour and minutes.
- 3) Use **UP** and **DOWN** to select *AM* or *PM*; press **SELECT/MENU**.

The Global Setup Menu

The settings on this menu apply to all the handsets and the base. Before changing these settings, make sure the phone is in standby and all handsets are within range of the base. (Only one handset at a time can change these settings.)

| | |
|----------------------|--|
| <i>Set Line Mode</i> | Do not change this setting unless instructed to by customer service. |
| <i>Insert 0</i> | This feature adds "0" or "00" at the beginning of the number received from Caller ID. The default setting for New Zealand is ON. The default setting for Australia is OFF. |

Entering Text on Your Phone

When you want to enter text into your phone (for example, a name in the phonebook), use the twelve-key dial pad to enter the letters printed on the number keys. Here's how it works:

- ◆ The phone enters the letters in the order they appear on the key. For example, if you press the number key **2** once, the phone enters the letter *A*. Press **2** twice for *B*, and three times for *C*.

- ◆ If you press the key again after the last letter, the phone starts the same letter sequence with small letters. If you press 2 four times in a row, the phone enters *a* (small letter). Press 2 five times for *b*, and six times for *c*.
- ◆ If you see the icon *[Aa]* in the display, the phone enters capital letters first (*A B C*), then small letters (*a b c*), then the number on the key (2). The icon *[aA]* means the phone starts at the small letters, so it enters small letters first, then the number on the key, then capital letters.
- ◆ The phone automatically uses a capital letter for the first letter and any letter directly after a space; all other times, it uses small letters.
- ◆ If two letters in a row use the same number key, enter the first letter, then use **CALLER ID/RIGHT** to move the cursor to the next position to enter the second letter.

| | |
|--|---|
| Switch between capital letters and small letters | Press * . |
| Move the cursor | Press PHONEBOOK/LEFT to move the cursor to the left. Press CALLER ID/RIGHT to move the cursor to the right. |
| Leave a blank space | Press HASH (#) . |
| Erase one letter | Move the cursor to the letter you want to erase and press CLEAR/INTERCOM . |
| Erase the entire entry | Press and hold CLEAR/INTERCOM . |
| Enter punctuation or a symbol | Press 0 to rotate through the available symbols. |

Using Your Phone

| To... | With the earpiece | With the handset speaker |
|---------------------------------------|---|---|
| make a call: Dial the number, then... | press TALK . (To switch the call to the speaker, press SPEAKER .) | press SPEAKER . (To switch the call to the earpiece, press SPEAKER .) |
| answer a call | Press TALK . | Press SPEAKER . |
| hang up | Press TALK or return the handset to the cradle. | |
| put a call on hold | Press CLEAR/INTERCOM . | |
| return to a call on hold | Press TALK . | Press SPEAKER . |
| mute the microphone during a call | Press MUTE/MESSAGES . Press again to turn the microphone back on. | |

Changing the Volume

You can set the ringer and speaker volume separately for the base and each handset. You can change the earpiece volume separately for each handset, also.

The available volume levels and when you can change them are listed below. For each item, press **UP** to make it louder or **DOWN** to make it softer.

| Change the | When | On the base | On a handset |
|-----------------|--|--------------------------------------|---|
| ringer volume | the phone is in standby | choose one of 3 volume levels or off | select <i>Off, Low, Medium, or High</i> |
| speaker volume | the speaker is playing (e.g., when you're listening to messages) | choose one of 10 volume levels | choose one of 6 volume levels |
| earpiece volume | during a call | NA | choose one of 6 volume levels |

To change the volume of Caller ID announcements, change the ringer volume.

Muting the ringer

If you want the base or a handset to stop ringing just for "right now", you can *mute* the ringer instead of turning it off. Muting the ringer basically turns it off for the current call only: the ringer automatically turns back on when the next call comes in.

While the phone is ringing, press **PLAY/STOP** on the base or press **MUTE/MESSAGES** or **FLASH/EXIT** on a handset.

Using the Redial List

Each handset saves the last 5 numbers you dial on it.

| | |
|-------------------------|--|
| Open the redial list | Press REDIAL/PAUSE . |
| Scroll through the list | Press DOWN to scroll through the list from newest to oldest. Press UP to scroll from oldest to newest. |
| Close the redial list | Press FLASH/EXIT or PHONEBOOK/LEFT . |

With the phone in standby, open the list. Find the number you want, then:

| | |
|-------------------------------|--|
| to redial the selected number | Press TALK or SPEAKER . |
| to delete the number | Press SELECT/MENU and select <i>Delete Entry</i> . |
| to save it to the phonebook | Press SELECT/MENU and select <i>Store Into Pb</i> . |

Using Caller ID and Call Waiting

You have to subscribe to **Caller ID, Call Waiting, and Caller ID on Call Waiting** services to use the features described in this section: **contact your telephone provider for more information.**

When a call comes in, the phone displays the caller's number and name (if available); if you turned on Text-To-Speech, it also announces the name. The phone saves the information for the last 30 received calls to the *CID list*. When it's in standby, the phone displays how many new calls you've received since the last time you checked the CID list.

| | |
|-----------------------------|--|
| Open the CID list | Press CALLER ID/RIGHT . |
| Scroll through the CID list | Press DOWN to scroll through the list from newest to oldest. Press UP to scroll from oldest to newest. |
| Close the CID list | Press PHONEBOOK/LEFT . |

Dialing from the Caller ID list

- 1) Find the entry you want to dial.
- 2) Press **TALK** to dial the number (press **SPEAKER** to use the speakerphone for this call).

You can also press **TALK** or **SPEAKER** before you open the CID list. Find the number you want to dial, then press **SELECT/MENU**.

Caller ID menu options

Open the CID list with the phone in standby. Find the number you want and press **SELECT/MENU** to open the CID menu. You have these options:

| | |
|----------------------|--|
| <i>Delete Entry</i> | Erase this Caller ID number. |
| <i>Store Into Pb</i> | Add this number to this handset's phonebook. The handset will prompt you to enter the name, edit the phone number, and choose a personal ring. |
| <i>Delete All</i> | Erase this handset's CID list. (This does not affect the CID lists saved on any other handsets.) |

Using Call Waiting

If you get a Call Waiting call, the phone sounds a tone and displays any CID information received for the waiting call.

For Australia:

Press **FLASH/EXIT** and then press **2** to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **FLASH/EXIT** and then **2** again.

For New Zealand:

Press **FLASH/EXIT** to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press **FLASH/EXIT** again.

Using the Phonebook

Each handset can store up to 70 entries in its phonebook.

| | |
|--|---|
| Open or close the phonebook | Press PHONEBOOK/LEFT . |
| Scroll through the entries | Press DOWN to scroll through the phonebook from A to Z or UP to scroll from Z to A. |
| Jump to entries that start with a certain letter | Press the number key corresponding to the letter you want to jump to. |
| Dial an entry | Find the entry you want to dial and press TALK (or SPEAKER). |

Phonebook menu options

Open the phonebook with the phone in standby, then press **SELECT/MENU** to open the phonebook menu. Choose one of these options:

| | |
|-------------------|---|
| <i>Create New</i> | Add an entry to your phonebook. The handset will prompt you to enter the name and phone number, and choose a personal ring. |
| <i>Copy All</i> | Copy the whole phonebook to another handset. (You must have at least two handsets to use this feature.) |
| <i>Delete All</i> | Erase all the entries in this handset's phonebook. (This does not affect the entries saved on any other handsets.) |

Phonebook entry options

With the phone in standby, open the phonebook and find the entry you want. Press **SELECT/MENU** to open the individual phonebook entry menu. Choose one of these options:

| | |
|-------------|---|
| <i>Edit</i> | Edit this entry. The handset will prompt you to edit the name and phone number, and choose a personal ring. |
|-------------|---|

| | |
|---------------|--|
| <i>Copy</i> | Copy this entry to another handset. (You must have at least two handsets to use this feature.) |
| <i>Delete</i> | Erase this entry. |

Chain Dialing

- ◆ If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry and use the phonebook to send the code number.
- ◆ Enter the code number (up to 20 digits) into the phonebook just like a regular phonebook entry. Be sure to enter the code number into the phonebook exactly as you would enter it during a call.
- ◆ When you hear the prompt that tells you to enter the number, open the phonebook and find the entry that contains your code number. Press **SELECT/MENU** to transmit the code. The phone transmits the code number exactly as you entered it in the phonebook.

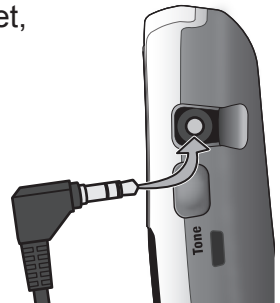
Finding a Lost Handset

With the phone in standby, press **FIND** on the base. All handsets will beep for one minute, or until you press **FIND** again or press any key on the found handset.

Using an Optional Headset

You can use a standard 2.5 mm telephone headset with your handsets. To purchase headsets, visit our website; www.uniden.com.au for Australia or www.uniden.co.nz for New Zealand. To install a headset, remove the headset jack cover and insert the headset plug into the jack.

- ◆ Just make and receive calls as usual, and use your headset to talk to the caller after the call connects.
- ◆ When you connect a headset, the handset automatically mutes the earpiece and speaker. To re-activate the earpiece or speaker, just unplug the headset.



Using Multi-Handset Features

The expandable base works together with the accessory handsets to give you some useful multi-handset features. You must have at least two handsets to use the features in this section.

Expanding Your Phone

- ◆ Your base supports a total of six SS E05 accessory handsets, including any that were supplied with your phone. (The cordless handset that comes with your base counts as one of the six.)
- ◆ Your phone may be compatible with other Uniden accessory handsets. Please visit our website for a list of compatible handsets for your base.
- ◆ Accessory handsets must be registered to the base before you can use them. Handsets that have not been registered display a *Handset not registered* message. See page 25 for instructions on registering handsets to this base, or see the manual for the accessory handset.
- ◆ Any accessory handsets that came packaged with the base are already registered to that base for you.
- ◆ If a handset was previously registered to a base, you have to reset it so you can register it to a new base (see page 25 for SS E05 handsets).

Using Conference Calling

When an outside call comes in, two handsets can join in a conference call with the outside caller. To join the call, just press **TALK**. To leave the conference call, hang up normally; the other handset remains connected to the call. (You can also use the speakerphone for a conference call, just like you can with a normal call.)

Using Privacy Mode

You can prevent other handsets from joining a call. Start your call as usual, then press **SELECT/MENU**: the display shows *Call Privacy*. Press **SELECT/MENU** again to turn privacy mode on (you'll see a **P** in the display). When you hang up this call, privacy mode turns off automatically.

As long you have privacy mode on, no other handsets can interrupt your call. If you want to allow another handset to join the call, you have to turn privacy mode off. To turn it off, just repeat the process above (press **SELECT/MENU** twice).

Using Call Transfer

You can transfer an outside call to any other handset.

| To... | Follow these steps |
|--|---|
| transfer a call | <ol style="list-style-type: none">1. Press CLEAR/INTERCOM to put the call on hold.2. Select the handset you want to transfer the call to (select <i>A//</i> to page all the handsets). <p>When the other handset accepts the call, you'll be disconnected, but you can join the call again.</p> |
| cancel a transfer and return to the call | Press TALK . |
| accept a transferred call | <ol style="list-style-type: none">1. Press CLEAR/INTERCOM to answer the page and speak to the transferring handset.2. To accept the call, press TALK. |

Using the Intercom

Here are some general things you need to know about using the intercom:

- ◆ Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- ◆ You can make an intercom call from any handset, but only two handsets can be in an intercom call at any time.
- ◆ If an outside call comes in during an intercom call, the phone displays the Caller ID information. If the other handset hasn't answered the page, the phone cancels the page so you can answer the incoming call.

| To... | Follow these steps |
|--|---|
| make an intercom page | <ol style="list-style-type: none">1. Press CLEAR/INTERCOM.2. Select the handset you want to talk with (select <i>A//</i> to page all handsets). |
| cancel a page | Press FLASH/EXIT . |
| answer an intercom page | Press CLEAR/INTERCOM or TALK . |
| leave an intercom call | Press FLASH/EXIT . |
| answer an outside call during an intercom call | Press TALK . |

Using Special Features

Using Do Not Disturb

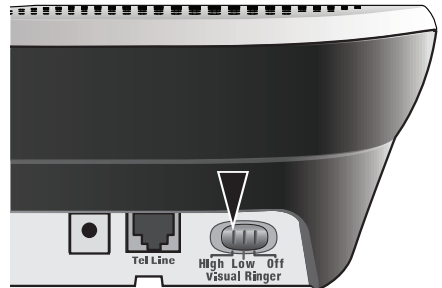
- ◆ The *Do Not Disturb* or *DND* feature turns off the audio ringers of the base and all handsets at the same time. It does not affect any of the visual ringers.
- ◆ With the phone in standby, press and hold **DO NOT DISTURB** on the base. The phone automatically turns on the answering system and shows *Do Not Disturb* in the display on all handsets.
- ◆ To cancel, press **DO NOT DISTURB**.

If you turn the answering system off while DND is on, the phone turns off DND along with the answering system.


Adjusting the Base Visual Ringer

The **VISUAL RINGER** switch is at the back of the base; use this switch to change the brightness of the base visual ringer. (It doesn't affect the audio ringers.)

Slide the switch so that its center (marked with the arrow in the picture) lines up with the brightness you want to use: **HIGH**, **LOW**, or **OFF**.



Using the Audio Boost

You can increase the earpiece volume for normal calls and intercom calls. During a call, press **BOOST** to increase the volume of the audio. While audio boost is on,  appears in the display. Press **BOOST** again to turn off.

Using Text-To-Speech

With the Text To Speech (TTS) feature, your phone can announce phone numbers or names in several different situations.


| When you... (from standby) | The phone announces... |
|----------------------------|--|
| Receive a call | The caller's name (if sent by a Caller ID service) |
| Dial a number | The phone number you dialed |
| Open the phonebook | The name of the entry you are looking at |

Things to know about TTS:

- ◆ You have to turn on TTS separately for each handset. Open the menu and select *Handset Setup*. Then, select *TTS On/off*, and select *On* or *Off* for each handset.
- ◆ To make sure it doesn't interrupt a call or an intercom page, the phone only uses TTS when it starts out in standby. For example, if you open the phonebook during a call, the phone won't announce the names in your phonebook.
- ◆ It takes at least 2 rings for the phone to receive Caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the name of the caller.
- ◆ To change the volume used for Caller ID announcements, change the ringer volume. To change the volume for all other TTS features, change the speaker volume.

Using Voice Message Notification

This feature supports Frequency-Shift Keying (FSK) message notification. Contact your voice mail provider for more details.

If you subscribe to a voice mail service, your phone can notify you when you have a new message waiting. When you have new messages, the voice message icon () appears in the display.

Resetting the voice message indicator

If the voice message icon won't go away after you check your messages, you can reset it. Press and hold **FIND** until the light turns off (about five seconds).

Your handsets will beep during this process: just ignore them.

Using the Answering System

Setting Up Your Answering System

Recording your outgoing message

Your personal outgoing message or greeting can be between 2 seconds and 30 seconds long. If you don't want to record an outgoing message, the system will use its pre-recorded greeting:

Hello, no one is available to take your call. Please leave a message after the tone.

To record your greeting:

| From the base | From a handset |
|--|--|
| <ol style="list-style-type: none">1. Press and hold GREET until you hear the system say "Record greeting" (about two seconds).2. Wait until the system beeps, then begin speaking. (The message counter light starts counting down from 30 so you know how many seconds are left.)3. When you're finished, press GREET again. The system plays back your new greeting.4. To keep this greeting, do nothing. To re-record it, go back to step 1. | <ol style="list-style-type: none">1. Press MUTE/MESSAGES to access the answering system. Wait until the system finishes its announcements, or press 5 (STOP) to skip them.2. Press 8.3. Wait for the system to say "Record greeting," then begin speaking.4. When you're finished, press 8 to stop recording. The system plays back your new greeting.5. To keep this greeting, press FLASH/EXIT. To re-record it, go back to step 2. |

Switch between the pre-recorded greeting and your own greeting

| From the base | From a handset |
|---|--|
| <ol style="list-style-type: none">1. Press GREET. The system plays back the greeting it is currently using.2. Press GREET again to switch greetings. | <ol style="list-style-type: none">1. Press MUTE/MESSAGES to access the answering system. Wait until the system finishes its announcements, or press 5 (STOP) to skip them.2. Press 6. The system plays back the greeting it is currently using.3. Press 6 again to switch greetings. |

Delete your greeting

| From the base | From a handset |
|--|---|
| <ol style="list-style-type: none">1. Switch to your personal greeting following the steps above.2. While the system is playing back your greeting, press DELETE. | <ol style="list-style-type: none">1. Switch to your personal greeting following the steps above.2. While the system is playing back your greeting, press 4. |

Ans. Setup menu options

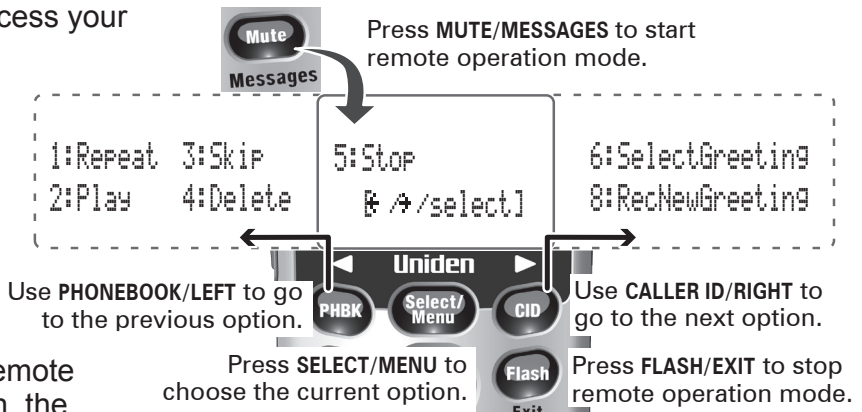
You can change the answering system options from any handset. Just open the menu and select *Ans. Setup*.

| | |
|----------------------|---|
| <i>Security Code</i> | Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see page 21). |
| <i>Ring Time</i> | Set the number of rings (6, 9, or 12) before the answering system answers the phone. Choose <i>Toll Saver (TS)</i> to have the system pick up after 2 rings if you have new messages or after 4 rings if you don't. |
| <i>Record Time</i> | Set the amount of time callers have to leave a message, either 1 minute or 4 minutes. Choose <i>Announce Only</i> if you don't want the system to let callers to leave a message. |
| <i>Message Alert</i> | Have the system beep every 15 seconds when you have a new message; the beeping stops when you listen to all your new messages. (To mute the alert without listening to your messages, press any key on the base.) |
| <i>Call Screen</i> | Turn on the call screen feature so you can hear callers as they leave messages on the base speaker (see page 20). |
| <i>Ans. On/off</i> | Turn your answering system on or off. (To turn your system on or off from the base, just press ON/OFF.) |

Getting Your Messages

Accessing your answering system from a handset

You can access your system from a handset whenever the phone is in standby.



- ◆ During remote operation, the phone beeps to let you know it's waiting for your next command.
- ◆ You can press the number key next to the commands instead of scrolling through them.
- ◆ If you don't press any keys for 30 seconds, the phone returns to standby.

How to operate your answering system

| To... | From the base | From a handset (start remote operation first) |
|-----------------------------|---|--|
| play new messages | Press PLAY/STOP . The system announces the number of new and old messages, then plays the first new message followed by the day and time it was received. Then the system plays the new messages in the order they were received. | Press MUTE/MESSAGES . |
| restart the current message | Press BACK . | Press 1 or select <i>1:Repeat</i> . |
| replay previous messages | Press BACK repeatedly until you hear the message you want to replay. | Press 1 or select <i>1:Repeat</i> repeatedly until you hear the message you want to replay. |
| skip a message | Press SKIP . | Press 3 or select <i>3:Skip</i> . |
| slow down message playback | Press SLOW . Press again to return to normal playback speed. | Not available. |
| delete a message | While the message is playing, press DELETE . | While the message is playing, press 4 or select <i>4>Delete</i> |
| delete all of your messages | With the phone in standby, press DELETE . When the system asks you to confirm, press DELETE again. | Not available. |
| play old messages | After the system plays the new messages, press PLAY/STOP again. | press 2 or select <i>2:Play</i> . |
| end the operation | Press PLAY/STOP . | Press FLASH/EXIT . |

Screening Your Calls

Another feature your answering system gives you is *call screening*. While the system is taking the message, you can listen to the caller from a handset or over the base speaker (if you turn on *Call Screen*).

| To... | From the base | From a handset |
|--|--|--|
| hear the caller leaving a message | Listen to the caller over the speaker. | Press MUTE/MESSAGES . |
| answer the call | Not available | Press TALK . |
| mute the call screen without answering | Press PLAY/STOP . | Press FLASH/EXIT or return the handset to the cradle. |

- ◆ If you mute the call screen, the system continues taking the message: it just stops playing through the speaker.
- ◆ Only one handset at a time can screen calls. If another handset is screening the call, the handset beeps and returns to standby.

Using the System While You're Away from Home

You can also operate your answering system from any touch-tone phone. Before you can use this feature, you have to program a security code.

Programming a security code

- 1) With the phone in standby, open the menu from any handset.
- 2) Select *Ans. Setup*, then select *Security Code*.
- 3) Use the number keypad to enter a two-digit security code (00 to 99). Press **SELECT/MENU** when you're finished.

Remember to make a note of your new security code!

Dialing in to your system

- 1) Call your telephone number and wait for the system to answer. (If your answering system is off, it will answer after about fifteen rings and sound a series of beeps instead of your greeting.)
- 2) During the greeting (or beeps), press # and **immediately** enter your security code. (You have 3 tries to enter you security code: if you enter it wrong 3 times, the system hangs up and returns to standby.)
- 3) The system announces the current time, the number of messages stored in memory, and a help prompt. Then it starts beeping intermittently to let you know it's waiting for your command.
- 4) When you hear the intermittent beeping, enter a command from the chart to the right.

If you don't press any keys for 15 seconds, the phone will hang up and return to standby.

| | | | |
|-----|----------------|-----|---------------------|
| #-1 | Repeat message | #-5 | Stop playback |
| #-2 | Play message | #-6 | Turn the system on |
| #-3 | Skip message | #-9 | Turn the system off |
| #-4 | Delete message | #-0 | Hear help prompts |

Solving Problems

If you have any trouble with your phone, try these simple steps first. If you still have a question, visit our website; www.uniden.com.au for Australia or www.uniden.co.nz for New Zealand.

| If... | Try... |
|---|--|
| No handsets can make or receive calls. | <ul style="list-style-type: none">- Checking the telephone cord connection.- Disconnecting the base AC adapter. Wait a few minutes, then reconnect it. |
| One handset can't make or receive calls. | <ul style="list-style-type: none">- Moving the handset closer to the base.- Resetting the handset. |
| A handset can make calls, but it won't ring. | <ul style="list-style-type: none">- Making sure the ringer is turned on.- Making sure Do Not Disturb is turned off. |
| A handset's display won't turn on. | <ul style="list-style-type: none">- Charging the battery for 15-20 hours.- Checking the battery pack connection. |
| A handset is not working. | <ul style="list-style-type: none">- Checking the battery pack connection.- Charging the battery for 15-20 hours.- Resetting the handset. |
| A handset says <i>Unavailable</i> . | <ul style="list-style-type: none">- Moving the handset closer to the base.- Seeing if another handset has Privacy Mode on.- Making sure the base is plugged in. |
| No handsets will display any Caller ID information. | <ul style="list-style-type: none">- Letting incoming calls ring at least twice before answering.- Seeing if the call was placed through a switchboard.- Checking with your telephone service provider to make sure your Caller ID service is active. |
| Caller ID displays briefly and then clears. | <ul style="list-style-type: none">- You may have to change the line mode. Visit the website for more information. |
| Caller ID displays, but I can't hear the CID announcements. | <ul style="list-style-type: none">- Making sure TTS (Text-To-Speech) is turned on.- Increasing the ringer volume so the CID announcements are louder. |
| I can't transfer calls. | <ul style="list-style-type: none">- Resetting all the handsets. |
| I can't get two handsets to talk to the caller. | <ul style="list-style-type: none">- Making sure both handsets are registered to this base.- Making sure a handset is not in Privacy Mode. |
| The phone keeps ringing when I answer on an extension. | <ul style="list-style-type: none">- You may have to change the line mode. Visit the website for more information. |

| If... | Try... |
|---|---|
| The answering system does not work. | <ul style="list-style-type: none"> - Making sure the answering system is turned on. - Making sure the base AC adapter is plugged into a continuous wall outlet (i.e., not controlled by a wall switch). |
| The answering system won't record messages. | <ul style="list-style-type: none"> - Making sure the <i>Record Time</i> is not set to <i>Announce Only</i>. - Deleting saved messages (the memory may be full). |
| My outgoing message is gone. | - Seeing if there was a power failure. You may have to re-record your personal outgoing message. |
| I can't hear the base speaker. | <ul style="list-style-type: none"> - Making sure call screening is turned on. - Changing the base speaker volume. |
| Messages are incomplete. | <ul style="list-style-type: none"> - The incoming messages may be too long. Remind callers to leave a brief message. - Deleting saved messages (the memory may be full). |
| The answering system keeps recording when I answer on an extension. | - You may have to change the line mode. Visit the website for more information. |
| I can't register a handset. | <ul style="list-style-type: none"> - Seeing if you already have 6 handsets registered to this base. - Resetting the handset. |

Weak or Hard To Hear Audio

If a caller's voice sounds weak or soft, the signal might be blocked by large metal objects or walls; you might also be too far from the base, or the handset's battery may be weak.

- ◆ Try moving around while you're on a call or moving closer to the base to see if the sound gets louder.
- ◆ Make sure the handset's battery is fully charged.
- ◆ Try adjusting the volume of the earpiece or the audio tone (see below).

Adjust the audio tone

During a call, press **TONE** to cycle through the three audio tone options: *High Tone*, *Natural Tone* (recommended for hearing aid users), or *Low Tone*. (The tone setting appears in the display as you do this.) You may have to experiment to figure out which audio tone works best for you.

Noise or Static On The Line

The most common cause of noise or static on a cordless phone is interference. Here are some common household sources of interference:

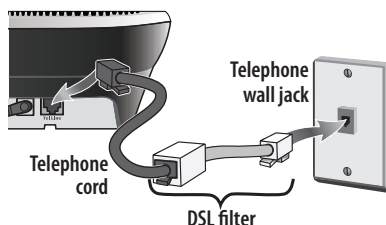
- ◆ electrical appliances, especially microwave ovens
- ◆ computer equipment, especially wireless LAN equipment and DSL modems
- ◆ radio-based wireless devices, such as room monitors, wireless controllers, or wireless headphones or speakers
- ◆ large fluorescent light fixtures (especially if they give off a buzzing noise)
- ◆ other services that use your phone line, like alarm systems, intercom systems, or broadband Internet service

Here are some hints for when the static is...

| on 1 handset or in 1 location: | on all handsets or in all locations: |
|---|---|
| <ul style="list-style-type: none">- Check nearby for one of the common interference sources.- Try moving the handset away from a suspected source, or try moving the suspected source so it's not between the handset and the base.- Try moving closer to the base. There is always more noise at the edges of the base's range. If the handset displays an <i>Out of Range</i> message, you need to move closer to the base. | <ul style="list-style-type: none">- Check near the base for the source of interference.- Try moving the base away from a suspected source, or turn off the source if possible.- If the base has an adjustable antenna, try raising the antenna so it stands straight up.- If you have any service that uses the phone line, you might need a filter (see below). |

Installing a telephone line filter or DSL filter

Sometimes, broadband Internet services that use the telephone line can interfere with phones. One of these services -DSL- often causes static on telephones. A DSL filter or telephone line filter usually solves this problem. The technician who installed



Do you use a T-Coil hearing aid?

If you have a hearing aid equipped with a telecoil (T-coil) feature, the interaction between the hearing aid and digital cordless phones can cause noise in the handset. If you have a T-coil hearing aid and you have problems with noise on the line, try turning on *T-coil* mode. Open the menu. Select *Handset Setup*, then select *T-coil*.

Using T-coil mode can shorten the handset's talk time; make sure to watch your battery status and keep the battery charged.

your DSL service might have left some filters for you; if not, call your DSL provider or look in any electronics store.

Plug the DSL filter into the telephone wall jack and then plug your phone's base into the filter. Make a test call to make sure the noise is gone.

Resetting and Registering Handsets

If you are having trouble with a handset or if you want to replace one, you need to clear the registration information from the base and the handset:

| Do you have the base the handset is registered to? | |
|---|--|
| Yes | No |
| <ol style="list-style-type: none"> 1. Press and hold FLASH/EXIT and HASH (#) until the <i>System Reset</i> menu appears (about 5 seconds). 2. Select <i>Deregister HS</i>. The display lists all registered handsets. 3. Select the handset you want to reset. 4. When the phone asks you to confirm, select Yes. The handset clears its information from the base and deletes its own link to the base. | <ol style="list-style-type: none"> 1. Press and hold FLASH/EXIT and HASH (#) until the <i>System Reset</i> menu appears (about 5 seconds). 2. Select <i>Base Unavailable</i>. 3. When the phone asks you to confirm, select Yes. The handset deletes its own link without contacting the base. |

When you reset a handset (or if you purchase a new one), that handset displays a *Handset Not Registered* message. If you see this message on a handset, you need to register it to a base before you can use it.

Registering a handset

| Does the handset fit in the base cradle? | |
|--|--|
| Yes | No |
| Place the handset in the base. The display should say <i>Handset Registering</i> . | <ol style="list-style-type: none"> 1. Disconnect the base AC adapter. 2. Press and hold FIND while you reconnect the adapter. 3. On the handset, press and hold HASH (#) until the display says <i>Handset Registering</i> (about 2 seconds). |

In about 30 seconds, the display should say *Registration Complete*. Pick up the handset and press **TALK**. Make sure you get a dial tone.

| If... | Try... |
|---|--|
| <ul style="list-style-type: none"> - you don't hear a dial tone - the display says <i>Registration Failed</i> | Making sure the handset is fully charged, then trying again. |

To register a handset to a different base, see the section "Expanding Your Phone" in the user's guide for the other base.

Handling Liquid Damage

Moisture and liquid can damage your cordless phone.

- ◆ If the handset or base is exposed to moisture or liquid, but only the exterior plastic housing is affected, wipe off the liquid & use as normal.
- ◆ If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow the steps below:

| Handset | Base |
|--|---|
| <ol style="list-style-type: none">1. Remove the battery cover and leave it off for ventilation.2. Disconnect the battery pack. Leave the battery cover off & the battery pack disconnected for at least 3 days.3. Once the handset is completely dry, reconnect the battery pack and the battery cover.4. Recharge the battery pack for 15-20 hours before using. | <ol style="list-style-type: none">1. Disconnect the AC adapter, cutting off electrical power.2. Disconnect the telephone cord from the base.3. Let dry for at least 3 days. |

IMPORTANT: You must unplug the telephone line while recharging the battery pack to avoid charge interruption.

CAUTION! DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven.

Important Information

Terms Used In This Manual

| | |
|-------------------|---|
| Accessory Handset | An extra handset that can register to and be used with an expandable phone base. All accessory handsets must be registered to a base. |
| Base | The main part of the phone. It connects to your phone line and lets you make and receive calls. Most bases also have a cradle to store a handset. |
| CIDCW | (CID on Call Waiting.) A service that shows CID for calls that come in during another call. |
| Call Waiting | A service that lets you receive calls while you are on another call. |
| Caller ID | (Also called CID.) A service that shows the name and number of incoming callers. |
| Charger | A cradle that stores and charges a handset but doesn't connect to the phone line. |
| Cradle | The part of the phone that stores a handset. While in a cradle, a handset is always in standby, and any keys are locked. |
| During a call | The handset is currently on a call or has activated a dial tone. |
| Handset | A cordless handset that you use to dial the phone and talk to callers. |
| In standby | The phone is inactive at the moment: there is no dial tone, no handset is on a call or listening to messages. |
| TTS | (Text to speech) A technology that reads data in a synthesized voice. TTS is used to announce incoming CID information, read numbers from the phonebook, etc. |

Specifications

| AC adapter | | Base | Charger |
|--------------|----------------|-----------------|-----------------|
| | Part number | AAD-065S(M) | AAD-600S(M) |
| | Input voltage | 240V AC, 50Hz | 240V AC, 50Hz |
| | Output voltage | 9V DC@ 500mA | 9V DC@ 210mA |
| Battery pack | Part number | BT-694n | |
| | Capacity | 400mAh | |

- ♦ Use only the supplied AC adapters.
- ♦ Be sure to use the proper adapter for the base and any chargers.
- ♦ Do not place the unit in direct sunlight or subject it to high temperatures.
- ♦ Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.

Battery Information

- ♦ Fully charged, the battery should provide about 10 hours of talk time and about 7 days of standby time. For best results, return the handset to the cradle after each call to keep it fully charged.
- ♦ Keep an eye on the battery status icon. When the battery gets too low, the handset shows a low battery alert. If you hear a strange beep during a call, check the display: if you see the low battery alert, finish your conversation as quickly as possible and return the handset to the cradle. If the handset is in standby, none of the keys will operate.
- ♦ With normal use, the battery should last about one year. Replace the battery when the talk time becomes short even when the battery is charged. To buy a replacement battery, visit our website; www.uniden.com.au for Australian model or www.uniden.co.nz for New Zealand model.

Rechargeable Battery Warning

***CAUTION! Risk of explosion if battery is replaced by an incorrect type!
Dispose of used batteries according to the instructions. Do not open or
mutilate the battery. Disconnect the battery before shipping this product.***

- ♦ This equipment contains a rechargeable Nickel-Metal-Hydride (Ni-MH) battery.
- ♦ Do not short-circuit the battery.
- ♦ The rechargeable battery contained in this equipment may explode if disposed of in a fire.
- ♦ Do not charge the battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause it to explode.

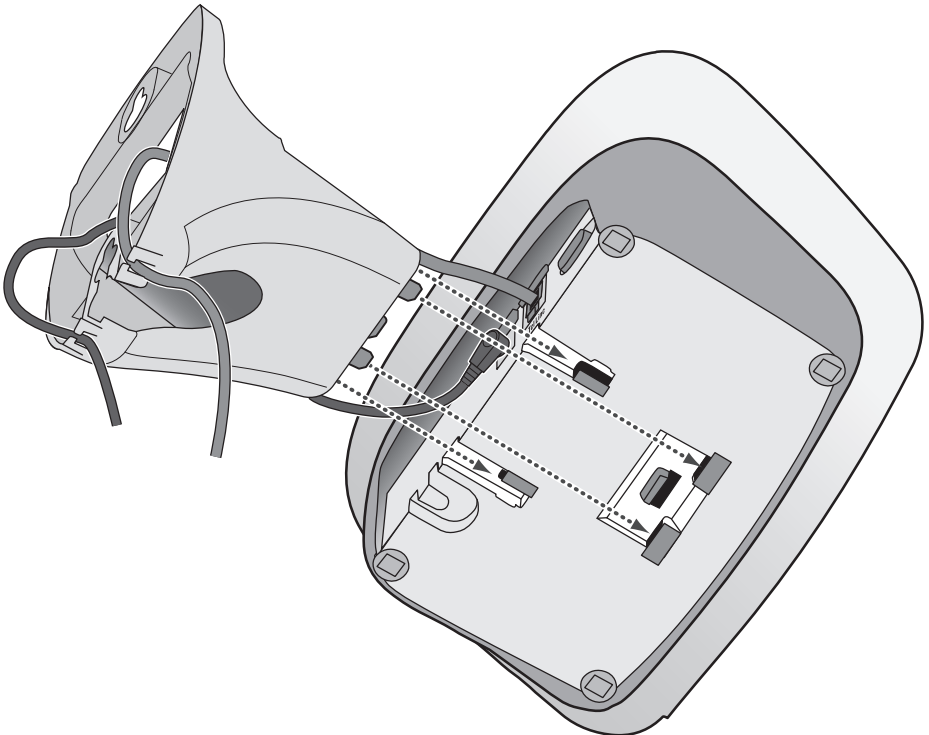
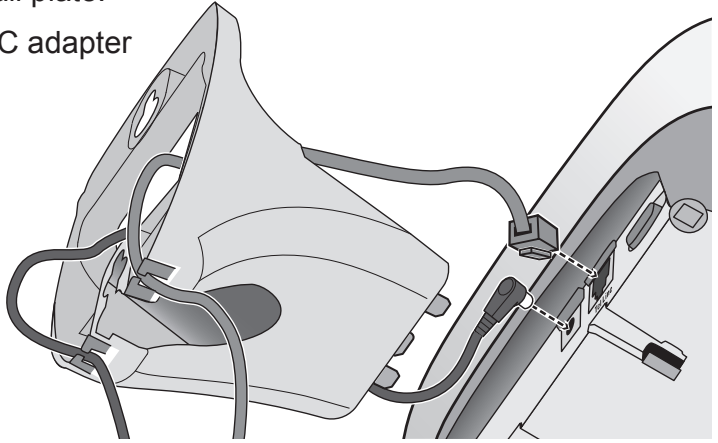
Rechargeable Batteries Must Be Recycled or Disposed of Properly.

Uniden works to reduce lead content in PVC coated cords in our products and accessories.

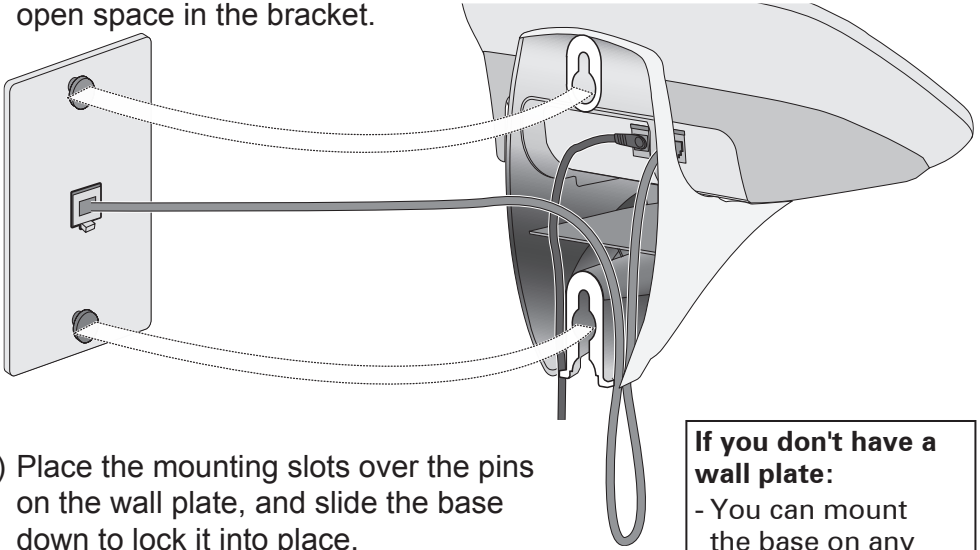
Using the Wall Mount Bracket

This accessory wall mount bracket lets you mount the base on any standard telephone wall plate.

- 1) Thread both the AC adapter cord and telephone cord through the hole in the wall mount bracket. Connect each cord to the proper jack on the base.
- 2) Route the cords through the molded wiring channel on the bottom of the stand as shown.
- 3) Line up the four tabs on the wall mount bracket with the four notches on the base. Slide the bracket into place.



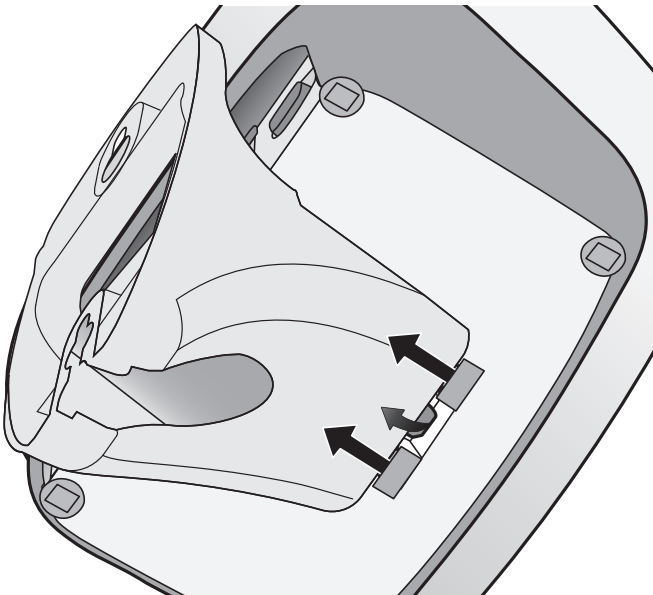
- 4) Connect the telephone cord to the wall jack. Hook the other side of the telephone cord into the notch OR tuck the excess cord into the open space in the bracket.



- 5) Place the mounting slots over the pins on the wall plate, and slide the base down to lock it into place.

Removing the Wall Mount Bracket

The bracket release latch is between the tabs that snap into the base. Turn the base over and pull the release latch towards you (away from the base). Slide the wall mount bracket straight off.



If you don't have a wall plate:

- You can mount the base on any wall capable of supporting its weight. Be sure to use the proper type of anchoring device for the wall material.
- You'll need two #10 screws with a minimum length of 35mm (not supplied).
- Insert the screws into the wall vertically, 100mm apart. Leave the screw heads 3mm away from the wall to allow room for the base.
- Align the mounting slots over the screws and slide the base down into place.

One-year Limited Warranty

UNIDEN XDECT SSE25

IMPORTANT Satisfactory evidence of the original purchase is required for warranty service

Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor

The warrantor is either Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust") or Uniden New Zealand Limited ("Uniden NZ") as the case may be.

Terms of Warranty

Uniden Aust/NZ warrants to the original retail purchaser only that the XDECT SSE25 ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period

This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire one (1) year from the date of the original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- (A) Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner's Manual;
- (B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust or Uniden NZ;
- (C) Improperly installed contrary to instructions contained in the relevant Owner's Manual
- (D) Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- (E) Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered

This warranty covers the Product and included accessories.

User-generated Data

This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy

If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service

Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden at the addresses shown below. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD

Service Division
345 Princes Highway,
Rockdale, NSW 2216
Phone number: 1300 366 895
Email address: custservice@uniden.com.au

UNIDEN NEW ZEALAND LTD

Service Division
150 Harris Road, East Tamaki
Auckland 2013
Phone number: (09) 273 8377
Email address: service@uniden.co.nz

Uniden®

© 2011 Uniden Australia Pty Ltd/Uniden New Zealand Limited
Printed in PRC U01UN334BZA(0)